

Garima Kalra

Product Designer

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EXPERIENCE

2021 - Present **Senior UX Designer, Fortinet**

Leading design for a cloud-based monitoring platform. Working with cross-functional teams to plan, design and deliver solutions focussing on user needs and human behavior. Involved in end to end product development process from research to release and beyond.

2017 - 2021 **UX Designer II, CSG**

Worked with product and engineering teams on a large scale redesign effort for a customer care and catalog management platform. Delivered wireframes, prototypes, user-flows, high fidelity designs.

2016 - 2017 **UX/UI Designer, Rand McNally**

Worked with primary stakeholders to design solutions through an iterative user-centered design process for a fleet management, e-log solution for commercial transportation.

2011 - 2015 **UX Designer, Senior QA, Synerzip**

Evolved from a QA engineer to the first UX practitioner on the team. Helped reduce manual testing effort by automating regression suite.

EDUCATION

2015 - 2016 **UX/UI, Front End Development**

Bootcamp, Designation, Chicago

2006 - 2009 **Masters in Computer Application**

Amity University, India

SKILLS

User Experience

User Research

UX Workshops

Usability Testing

Design Thinking

Information Architecture

Wireframes

Prototyping

Journey Mapping

User Flows

Visual Design

Design QA

TOOLS

Figma

Sketch

Invision

Zeplin

Adobe CC

Axure

Pendo

CERTIFICATIONS

Nielsen Norman (NN/g)

Facilitating UX Workshops,

Information Architecture,

Journey Mapping, One Person

UX Team

Remote, Course era

Human Computer Interaction

Human Factors International

Certified Usability Analyst